**How to enable or disable Graylisting from the SmarterMail by login as a domain administrator.**

1. [**Login into SmarterMail 16 dashboard**](https://manage.accuwebhosting.com/knowledgebase/3004/HOW-DO-I-LOGIN-TO-SMARTERMAIL16x-ADMIN-PANEL.html) with the **domain administrator** user.
2. Once you login in the SmarterMail you will get the following window. **Click** on the domain name on which you want to disable Graylisting.



1. Scroll down the screen and search the **Email**option.
2. Under Email option, you will get **disable Graylisting** option. To disable graylisting you will have to **switch the slider to the left**. If you want to enable it again, you will have to switch the slider to the right.

