**How to reset admin user password in SmarterMail 16.**

1. [**Login**](https://manage.accuwebhosting.com/knowledgebase/3004/HOW-DO-I-LOGIN-TO-SMARTERMAIL16x-ADMIN-PANEL.html) to SmarterMail with the **domain administrator** user.
2. Under **Settings**, click on **Administrators**. In right-hand side pane, you will see the admin user.



1. Click on the **admin** user and click on the **Change Password** button.



1. Once you click on the change password button, you will get a new prompt. Enter **New Password** and **Confirm Password**.



1. Click on the **Save** button.