**How to reset an email account password from the SmarterMail 16 by login as a domain administrator.**

1. [**Login into SmarterMail 16 dashboard**](https://manage.accuwebhosting.com/knowledgebase/3004/HOW-DO-I-LOGIN-TO-SMARTERMAIL16x-ADMIN-PANEL.html) with the **domain administrator** user.
2. **Click** on the domain name of which you want to reset the email account password.



1. Next, you have to click on the **Manage** button.



1. Clicking on the Manage button, you will get the following window. In this window, you have to click on **Impersonate**button. This will open a window.



1. In this windows, you can see all the **email accounts** which you have created.



1. **Click** on the email account of which you want to reset the password



1. Once you click on the email account, you will get the following windows. Click on the **three-dot-button** -> **Change Password**.



1. You will get a new window. In that, you have to enter the **password** which you want to set and click on the **Save** button. If you want to **abort** the reset process, you can click on the **Cancel** button.



Once you click on the Save button, you will get a successful message at the bottom of the left screen. That means your password is successfully reset.